

Before



After



Problem observed	Root cause analysis	Taken action	Result
Tools continuously go missing, not returned to the correct location when used. Associates waste time looking for items.	Very poor quality Tool shadow board. No set standard for the associates to follow when using the tools during a tool change.	X 2 professional Tool shadow boards manufactured and delivered. Standard / instruction for use during tool changes is printed on the shadow boards.	Immediate improvement to the 5s of STO-91 cell. New shadow boards are very professional looking. All Tools clearly identified. Associates following the standard and returning tools.